**Script**

***I’m going to give you the instructions for this task. You will hear the recording twice. Remember, while you’re listening, write your answers on the answer sheet. You will have 3 minutes at the end of the task to copy your answers onto the separate answer sheet. There now will be a pause, please, ask any questions now, because you must not speak during the task.***

**5 sec**

***Now open your question paper and look at the Listening task.***

**5 sec**

***You will hear a telephone conversation between a passenger and an official at the Land Transport Information Service at Toronto Airport. Complete the notes from one to ten below. Write no more than three words for each answer.***

***You have 30 seconds to read the questions.***

***30 sec***

***Now we begin the listening task.***

MAN: Hello, this is Land Transport Information at Toronto Airport. How may I help you?

WOMAN: Oh, good morning. Um, I'm flying to Toronto Airport next week, and I need to get to a town called um, Milton. Could you tell me how I can get there?

MAN: Milton, did you say? Let me see. I think that's about 150 miles south- west of here. In fact it's 147 miles to be exact, so it'll take you at least - say, three to four hours by road.

WOMAN: Wow! Is it as far as that?

MAN: Yes, I'm afraid so. But you have a number of options to get you there and you can always rent a car right here at the airport, of course.

WOMAN: Right. Well, I don't really want to drive myself, so I'd like more information about public transport.

MAN: OK. In that case the quickest and most comfortable is a cab and of course there are always plenty available. But it'll cost you. You can also take a Greyhound bus or there's an Airport Shuttle Service to Milton.

WOMAN: Hmmm, I think for that kind of distance a cab would be way beyond my budget. But the bus sounds OK. Can you tell me how much that would cost?

MAN: Sure. Let's see, that would be $15 one way, or $27.50 return... that's on the Greyhound.

WOMAN: Oh, that's quite cheap-great! But whereabouts does it stop in Milton?

MAN: It goes directly from the airport here to the City Centre and it's pretty fast. But you have to bear in mind that there is only one departure a day, so it depends what time your flight gets in.

WOMAN: Oh, of course. Hang on, we're due to get there at 11.30 am.

MAN: Hmmm, too bad, the bus leaves at 3.45, so you would have quite a wait - more than 4 hours.

WOMAN: Oh, I see. Well, what about the Shuttle you mentioned?

MAN: OK. That's the Airport Shuttle that will take you from the airport right to your hotel or private address. It's a door-to-door service and it would suit you much better, because there's one every two hours.

WOMAN: So how much does that cost?

MAN: Let's see. Yeah, that's $35 one way, $65 return, so I guess it's a bit more expensive than the Greyhound.

WOMAN: Oh, that doesn't sound too bad, especially if it'll take me straight to the hotel.

MAN: But you do need to reserve a seat.

WOMAN: OK, is it possible to make a booking right now? Through you?

MAN: Sure.

MAN: OK, I just have to fill this form out for you. So what date do you want to book this for?

WOMAN: The 16th of October-oh, no, sorry, that's my departure date. I arrive on the 17th, so book it for then, please.

MAN: So, that's the Toronto Airport Shuttle to Milton. And this is for just one person or...?

WOMAN: Yes, just me, please.

MAN: Right. And you said your expected time of arrival was 11.30? So if I book your Shuttle for after 12.00- let's say, 12.30: that should give you plenty of time to, you know, collect your baggage, maybe grab a coffee?

WOMAN: Yeah, that sounds fine, as long as we land on time!

MAN: Well, we'll take your flight details so you don't need to worry too much about that. Now, what about the fare? What sort of ticket do you want? One way or...?

WOMAN: Yes, that'll be fine, provided I can book the return trip once I'm there.

MAN: No problem - just allow a couple of days in advance to make sure you get a seat. And what's your name, please?

WOMAN: Janet, Janet Thomson.

MAN: Is that Thompson spelt with a 'p"?

WOMAN: No, it's T-H-O-M-S-O-N.

MAN: OK. And you'll be coming from the UK? What flight will you be travelling on?

WOMAN: Oh, it's Air Canada flight number AC936, from London Heathrow.

MAN: Right. Now, do you know where you'll be staying? We need to give the driver an address.

WOMAN: Yes, it's called the Vacation Motel - and I think it's near the town centre. Anyway, the address is 24, Kitchener Street - that's KITCHENER Street.

MAN: That's fine. Right, so that's $35 to pay please. Have you got your credit card number there?

WOMAN: Yes, it's a VISA card, and the number is 3303 8450 2045 6837.

MAN: OK. Well, that seems to be everything. Have a good trip and we'll see you in Toronto next week!

WOMAN: Yes, bye - oh, thanks for your help!

***Now you will hear the recording one more time.***

***--The recording is repeated.—***

***That’s the end of the Listening task.***

***Transfer your answers to the answer sheet.***